

PARADISE COMPUTER CONSULTANCY SERVICES CC

COMPANY PROFILE







Paradise Computer Consultancy Services (PCCS) founded in 2004, offers a wide range of ICT products and services to meet the majority IT infrastructure needs of our customers. We have grown from the primary function of providing outsourced IT services, to a broad spectrum ICT service provider.

The Executive management team of PCCS is made up of Mr. Martin Mouton the CEO, Mr. Johan Diergaardt Manager Finance and Administration and Mr. Garth Kleintjes CTO. The IT Executive team has a strong background, and a wealth of experience in providing IT services in and to Financial institutions in Namibia.

PCCS is committed to invest in its human capital and today has an established team of 28 trained and experienced employees. Twenty-two of which has been with PCCS for more than 5 years. This gives a considerable range of combined technical knowledge and experience in the company.

Our solutions offered to our clients today is comprehensive. The following is an example of some of the services

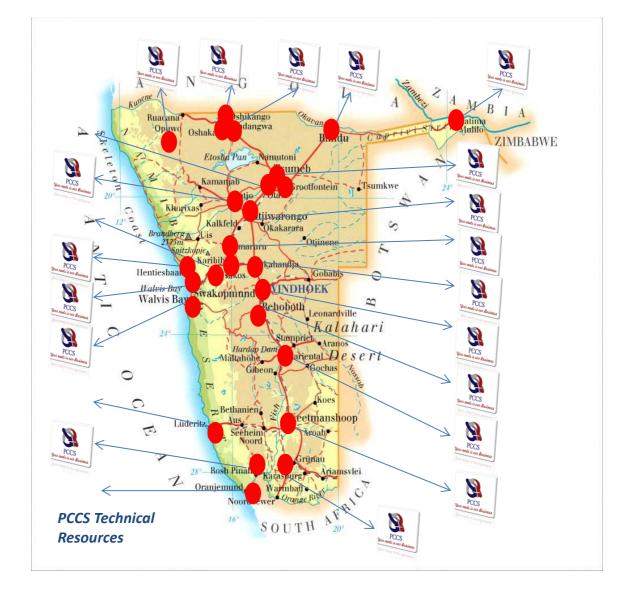
- ✓ IT Outsourcing
- ✓ IT Advisory Services
- ✓ IT Support Services
- ✓ Data Centre Services
- ✓ IT Infrastructure and Network Solutions
- ✓ Converged IT Solutions (Voice/CCTV/)
- ✓ Audio Visual Solution
- ✓ Safety & Security Solutions
- ✓ Software and Applications support







PCCS has over the years grown and expanded its service centers across the whole of Namibia, covering all major towns. Below is a footprint map of where we have resources or representation.





We offer clients choice and value. We have the solutions, tools and resources to help clients to focus on innovation that drives business growth. We partner with leading innovators to ensure you get the best possible I.T. Products.





SOME OF OUR MAJOR PRODUCTS...

| ✓ DESKTOP/MONITOR/PC | ✓ SERVER /STORAGE |
|----------------------|-----------------------------------|
| ✓ LAPTOP/POSMACHINE | ✓ SWITCHES /ROUTERS |
| ✓ PRINTER /SCANNER | ✓ NETWORK CABINET / INDUSTRIAL PC |
| ✓ UTP | ✓ CCTV SURVEILLANCE |
| ✓ IP - TELEPHONE | ✓ FINGER PRINT ACCESS CONTROL |
| ✓ FIRE ALARM | ✓ PUBLIC ADDRESS SYSTEM |

For more product information contact us at below given details. Tel: :+264 61 440800, Email : info@pccs.com.na

Company Profile





OUTSOURCING

PCCS a specialist in ICT outsourcing; provides IT support/outsourced solutions and services on a regular basis to a number of clients in Government, the Public and Private Sectors. Our employees are guided by a well-defined work approach and adhere to ethical business practices. Quality service and customer satisfaction is key drivers in the service we deliver.

We have the capability to provide the necessary IT Services, tailored according to your specifications. Our services are flexible and is provided on a short or long term basis. Services can also be contracted adhoc or for projects.

We have experience and expertise in:

- ✓ Providing onsite outsourced ICT support staff
- ✓ Onsite outsource ICT service desks (Helpdesks)
- ✓ Outsourced Field Service engineers
- ✓ Outsourced project staff
- ✓ Managed print services with onsite support staff
- \checkmark Outsourced hardware and support services
- ✓ Scheduled preventative client system maintenance

SERVICES





IT Advisory Services and Consulting

The ICT Landscape is fast evolving and changing. IT Security and Risk Management is essential to ensure the protection of your IT assets and investments. IT costs are on the rise as businesses continue to digitize and invest in digital enabling strategies. The cost of software licenses continues to increase based on Exchange rates and weaker currencies.



Cloud services upon the back of cheaper costs and easy access is a viable option today, but how do I transition my business? Networks, Telephony and Physical security has converged, how do I optimize my business in this regard? It can be a challenge to manage the complexity and keep your hand on the costs so what do you do? The answer is we can help. PCCS advisory services provides a broad range of consulting services and assists with implementing frameworks such as ITIL and Cobit which is essential for good IT Governance.

List of services

- □ IT Governance consulting
- □ IT Strategic Planning
- IT Risk Management
- Digitization and automation advisory
- □ IT Project Management Services
- □ Cyber and Information Security Assessments
- Cloud Advisory Service
- □ Managed Print Services & Print Optimization
- □ Coaching & Mentoring of IT Management
- □ IT Recruitment services
- □ IT Cost Assessments and advisory on IT Cost efficiency
- □ Board and Management Training on Cyber /Information Security
- Data Centre Services











🕀 DATA CENTER SERVICES

Data center (DC) technology is critical for an organization. Not only does it house critical network systems which are vital to the daily operations of modern organizations, it is also one of biggest investments for an organization. To maintain your data center servers and storage devices, PCCS offers different levels of maintenance and support that best align to the customer needs. In addition, we provide advisory services on DC design, DC systems monitoring, DC standards, DC Cleanups and DC migrations and remote hosting.





AMC CONTRACTING

We provide an Annual Maintenance Contract (AMC) service to customers to help keep their products in proper working condition. An AMC is signed between the company and the customer. It allows for regular checkups and routine work to ensure the performance and quality of systems remains in a good condition.

The AMC further allows for a fixed budget to maintain and service a customer's technology equipment. AMC services are provided for outsourced onsite technical support, service desk provisioning, hardware support, software maintenance and anti-virus / security updates.

PCCS Technical Services has been structured and staffed as powerful arm in providing remote and on the ground technical support. In addition, it assists with installations, commissioning and maintenance activities, and can now also provide customer end user training.







SERVICES



At PCCS we are proud to be associated with the two global giants in certification testing Prometric a nd Pearson VUE. For a number of years, we have been administering testing centers in Namibia for both parties, and could thus ensure Namibians have access to write exams locally in Windhoek.



Accredited Prometric Test Centre

Prometric test centers are responsible for delivering many of the world's most highly regarded and h ighest stakes exams for academic, government, healthcare, financial, associations and professional c ertification and licensure organizations. PCCS is Full-time Computer-Based Test Center





Accredited Pearson VUE Test Centre

The journey to a better future starts here. When you are an authorized Pearson VUE test center, you directly contribute to your community by delivering the certification exams that drive people forwar d in their careers. Join us in supporting the potential of every industry and the promise of every prof essional through computer-based testing.

Pearson VUE are the global leader in computer-based testing. Pearson VUE provides secure, stable, and reliable testing services and solutions.

NETWORKING

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PCCS specializes in the design, installation, administration and support of Local Area Networks (LANS), Wide Area Networks (WANS) and wireless setup (Wi-Fi) base on Microsoft's Windows2010/11 and Linux Network operating systems.







The installation of fibre optic cable is the main backbone link between equipment rooms and telecommunications closets. It is also used where there is a need for large network data transfers within data storage centers, and campus networks. We can assist in installing, and fault finding on fiber.

We are available to with Campus and LAN network design, installations and troubleshooting. If there is cable length issues with using copper cable solutions like Cat5 or Cat6 UTP cabling systems. We have certified staff that can assist in installing network cables, network points and do fault finding.





IP TV.

IPTV (Internet Protocol Television) enable organizations to distribute broadcastquality digital TV and video over building or campus IP networks (LANs) to a virtually unlimited number of users, with centralized management, configuration, and control. Based on industry standards. We offer a full range of products providing you with everything required right up to complete systems solutions.





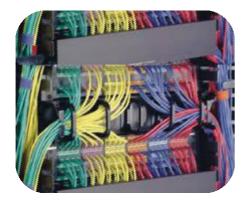
Company Profile







Proper Network maintenance is both preventive and corrective. When technical failures occur, the consequences are typically not only expensive, but have enormous time delays in operational productivity for the business. Network maintenance provided by PCCS streamlines your systems and speed up your business performance. The service provided has the appropriate resources includes integrated and automated solutions which optimizes fault management and ensures availability. It includes fault and performance management, automates change and configuration management to ensure compliance.





SAFETY/SECURITY

Security is the degree of protection against danger, damage, loss, and criminal activity. We help customers to protect people, property and assets, optimize processes to improve business efficiency. we offer the possibility for any authorized person to remotely access live images over the network





CCTV SURVEILLANCE SYSTEM.

Closed Circuit Television (CCTV) is a system where the circuit in which the video is transmitted is closed and all the elements (camera, display monitors, recording devices) are directly connected. This is unlike broadcast television where any receiver that is correctly tuned can pick up and display or store the signal. Thanks to reduced costs in the manufacture of cameras and video recording equipment, camera systems are becoming more and more commonplace in smaller businesses, and even private homes.





🕀 RFID & FINGER PRINT ACCESS CONTROL SYSTEM.

The New Generation of Smart Devices in Biometrics for Access Control enhances building security, internal communications, and employee management, at a significantly lower total cost of ownership than previous biometric systems for physical access control. Whether being used to access a building, secure restricted locations within, or for time and attendance management, biometric authentication technology has come a long way. Just a few years ago, the debate surrounding biometrics was focused on whether biometrics were accurate and could handle large populations, among many other operational issues.











WIRELESS LAN DISTRIBUTION NETWORK.

In a wireless LAN, the switch or hub connects access points together. This creates a wired backbone enabling wireless LAN roaming protocols to work. Most access points accommodate connection to a switch or hub via an RJ-45 connector and twisted pair (Category 5) wiring. The Cat5 cable can be up to 100 meters (roughly 300 feet) long. As a result, you need to plan the installation of hubs or switches to avoid exceeding this distance. If distances exceed the 100 meters, you can interconnect switches via optical fiber and place switches close enough to access points in various parts of the facility.







💮 AUDIO / VISUAL

We are Audio Visual systems integrator and service provider. We provide design, installation and service solutions to facilitate enhanced communications for any organization. We enjoy helping customers become more effective through interesting and dynamic uses of technology. Our solution can be categorized as follows:

- □ Projection Solutions 2d and 3d with high resolution outputs
- Sound Reinforcement and Local audio conferencing including public address solutions
- □ Network Audio and Video Conferencing
- **LCD's** and plasma screens
- Digital Media signage
- □ Audio and Video switching, converting and distribution
- □ A/V Devices and lighting Controllers
- □ Smart boards and smart classrooms

Interactive whiteboard, and beyond that to include other interactive products such as inter- active displays, interactive tables, interactive pen displays, student response systems, document cameras, conferencing software, a full line of interactive learning software and more. Collaborative Working Environment (CWE) integrates people, processes, technology and environment to enhance decision making and improve cross-functional collaboration. Technology enables collaborative working environment and plays a vital role in the decision making process. Security Solutions (Access Control and CCTV).

CLIENTS



- Provide services to FNB for the past 18 years
- +/- 1400 users
- 4500 devices
- Desktop support as well as installation and implementation
- Hardware Maintenance
- of any ICT related equipment
- Projects ISE installation and implementat ion

Windows 10 migration Ad-Fusion Migration

Upgrade of ATM software





- PCCS has been a service provider to Nedbank for more than 3 years
- Desktop support as well as installation and implementation















Over the years, PCCS Networking Solutions has created a network of valuable key partners, establishing long-standing relationships with each of them. Each partner represents a prestigious brand in their respective field of industry with a worldwide, outstanding reputation.



Company Profile



We offer end-to-end total ICT solutions, that's a promise we maintain with pride!

www.pccs.com.na

ADDRESS

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